



Trauma-Informed Primary Care (TIPC) Implementation Advisory Committee

Virtual Meeting



October 14, 2020



Welcome

Nadine Burke Harris, MD, MPH

California Surgeon General, Office of the California Surgeon General

Karen Mark, MD, PhD, MPH

Medical Director, Department of Health Care Services



ACEs Aware Mission and Bold Goal



Mission:

To change and save lives by helping providers understand the importance of screening for Adverse Childhood Experiences (ACEs) and training providers to respond with trauma-informed care to mitigate the health impacts of toxic stress.

Bold Goal:

Reduce ACEs and toxic stress by half in one generation.



Meeting Objectives



- Share highlights from ACEs Aware Provider Training Report & Provider Directory (*just released!*)
- Discuss proposed ACEs Aware initiative goals for 2020-2021
- Highlight and discuss progress of ACEs Aware Subcommittees
- Discuss Medi-Cal managed care plan engagement strategy, with a presentation from L.A. Care Health Plan
- California ACEs Learning and Quality Improvement Collaborative (CALQIC) Update
- California Initiative to Advance Precision Medicine (CIAPM) Update



ACEs Aware Provider Training Report & Provider Directory

Number of Primary Care Providers to Target for ACEs Aware Training

DHCS has identified **47,000 active Medi-Cal primary care providers** to target to complete the certified ACEs Aware Core Training:

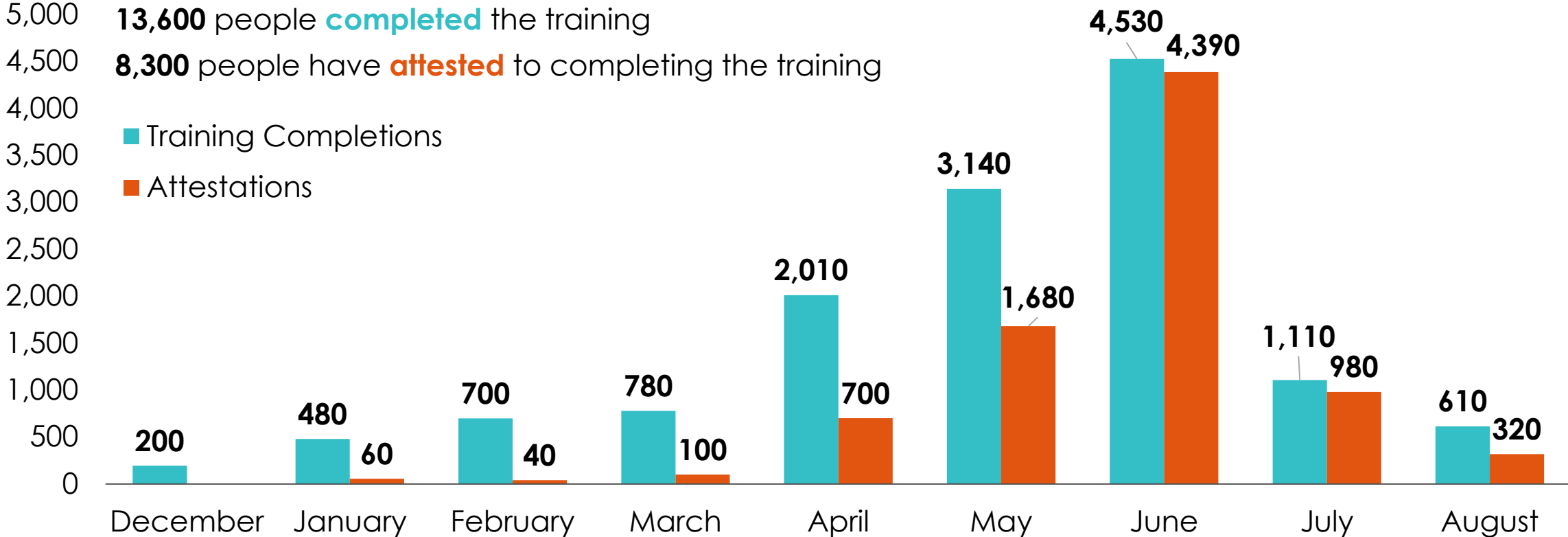
Includes the following PCPs:	Excludes
<ul style="list-style-type: none">○ Pediatric Physicians (General and Adolescent Medicine)○ Family Medicine Physicians (General, Adolescent, and Adult Medicine)○ Obstetrics & Gynecology Physicians○ Internal Medicine Physicians (General and Adolescent Medicine)○ Nurse Practitioners (in relevant specialties)○ Physician Assistants○ Certified and Licensed Nurse Midwives	<ul style="list-style-type: none">○ Providers who have submitted less than 10 outpatient claims on the last year.○ Duplicated providers in the fee-for-service and managed care provider lists.○ Out of state providers.



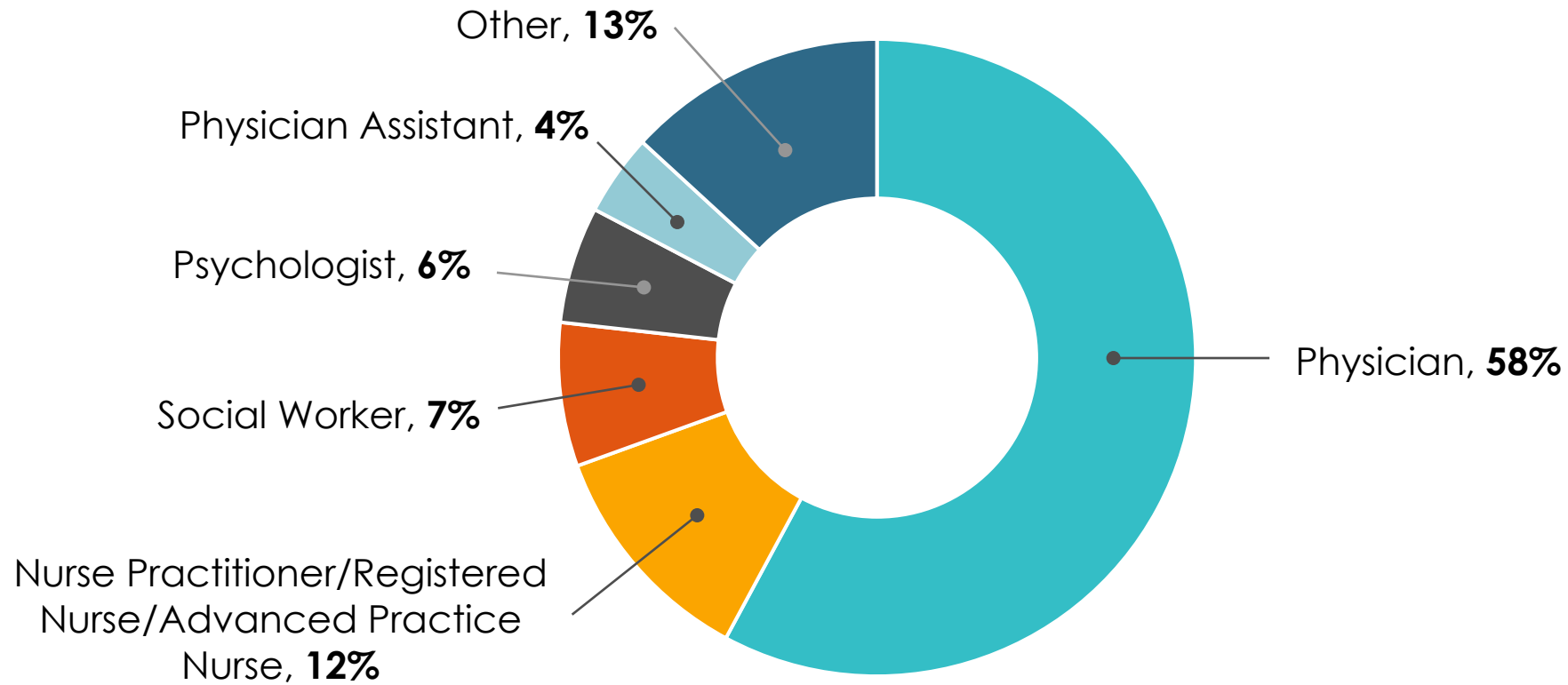
Provider Training Completions and Attestation Data

5,000 **13,600** people **completed** the training
4,500 **8,300** people have **attested** to completing the training

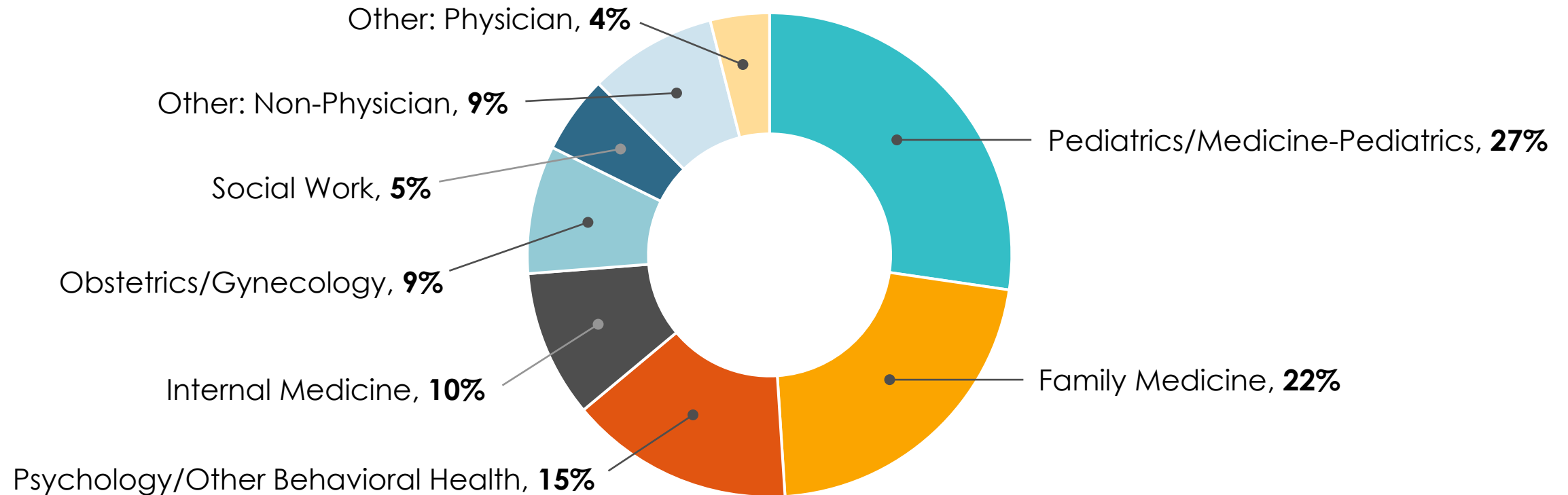
■ Training Completions
■ Attestations



ACEs Aware Training Completions by Provider Type



ACEs Aware Training Completions by Provider Specialty



Provider Training Report Highlights

Before taking the ACEs Aware training:

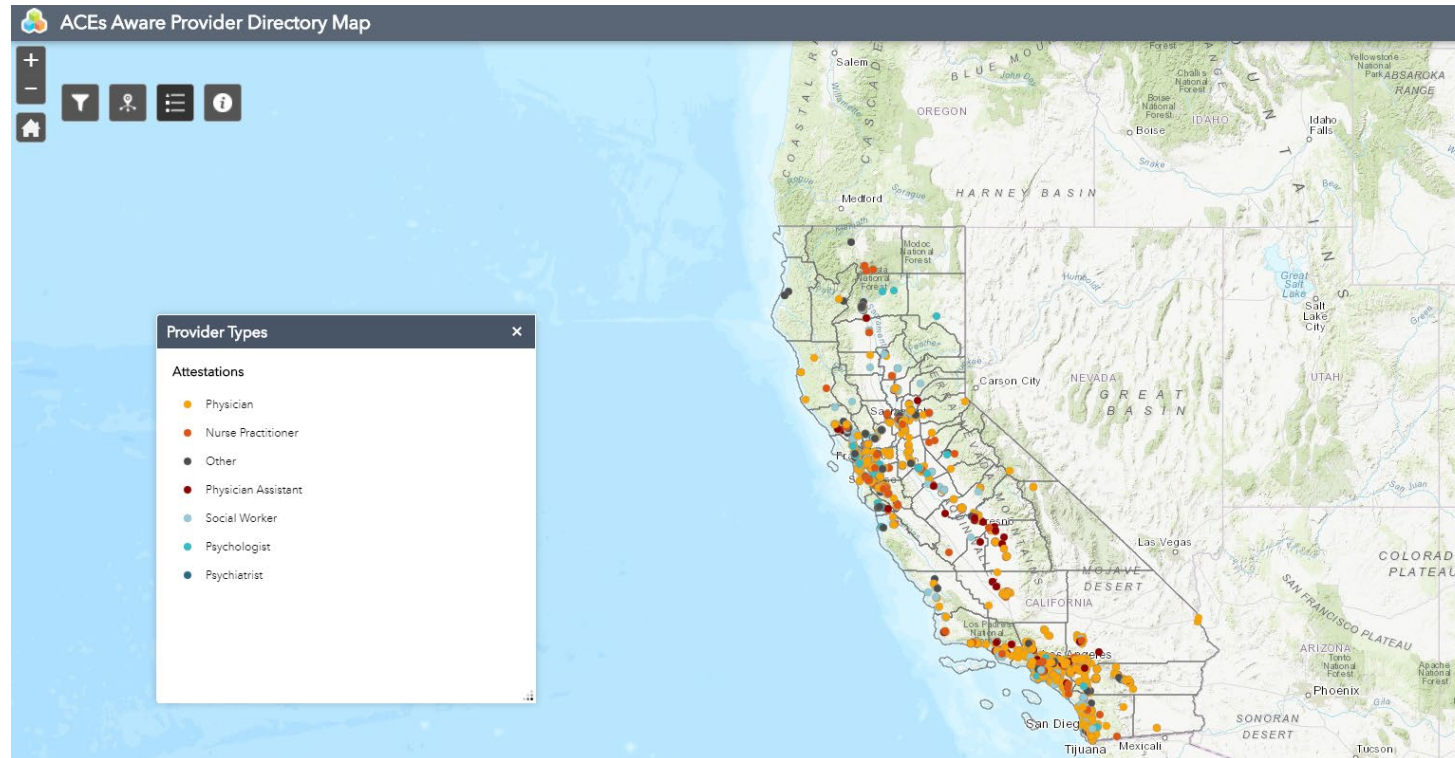
- **7%** of providers reported they are screening all patients for ACEs
- **64%** of providers reported screening less than 25 percent of their patients for ACEs
- **35%** of providers reported they were not screening patients for ACEs

After completing the training:

- **97%** of providers said they plan to implement changes in their practice to address ACEs and/or that their current practice approach was reinforced
- **81%** of providers who were not previously screening patients plan to implement routine ACE screening for children and adults



ACEs Aware Provider Directory is Live!



Website: www.acesaware.org/provider-directory



ACEs Aware Goals and Objectives 2020-2021

2019 TIPC Short Term Goals

Curriculum & Training

Goal #1

Develop and implement a robust training plan for a broad group of health care providers and staff that includes the standardization and attainment of Continuing Medical Education (CMEs).

Goal #2

Identify the process for including CME in provider trainings and establish a subcommittee with key stakeholders and members to oversee the implementation of this training plan.

Goal #3

Collaborate with health care professional organizations to leverage existing resources to offer and disseminate provider trainings.



2019 TIPC Short Term Goals

Provider Engagement

Goal #4

Identify and disseminate strategies, protocols, and best practices to support ACEs screening. Share assessments with stakeholders in order to advance our learning.

Goal #5

Identify and engage state leadership to support data-driven strategies. Establish systems to monitor and track shared metrics across populations.

Goal #6

Establish a shared understanding of community vision and culture of collaboration between health plans, organizations and clinics.

Goal #7

Develop a plan to break the intergenerational ACEs cycle that includes appropriate parenting resources and high-tech/high-touch best practices for serving families.

Goal #8

Develop and implement a statewide education campaign to raise the public's awareness about ACEs and toxic stress. Develop resource toolkit(s) for diverse audiences.

ACEs Aware Highlights 2019-2020

- Launch of "Becoming ACEs Aware in California" training and <http://acesaware.org/>
 - **13,600** people completed the training as of August 31, 2020; and
 - **8,300** people have attested to completing the training, qualifying them for Medi-Cal payment for conducting ACE screenings
- Clinical tools and resources to support ACE screening, the Provider Toolkit, ACE Screening Clinical Workflows, ACEs and Toxic Risk Assessment Algorithms and Self-Care Tools for Pediatrics and Adults
- Creation of ACEs Aware list serve with more than **25,000** people to disseminate clinical information, provide monthly updates, and promote the training and goals of the initiative
- ACEs Aware Monthly Educational Webinars for providers
- ACEs Aware Community Grants – **\$14.3 million** awarded to **100** organizations



ACEs Aware Goals & Objectives 2020-2021



Raising Awareness

Train and expand awareness among Medi-Cal providers on ACE screening and response



Practice Change

Support implementation of ACE screening and response for Medi-Cal providers



Network of Care

Support development of a functional network of care

Reduce ACEs and toxic stress by half in one generation.



Proposed ACEs Aware Goals: 2020-2021



Raising Awareness

Train and expand awareness among Medi-Cal providers on ACE screening and response

Objective: Increase the number of Medi-Cal providers who have completed the ACEs Aware Core Trainings

Assuming we have reached the core group of Medi-Cal providers that were already interested in ACEs and trauma-informed care...

- What strategies should we consider as we plan our 2nd wave of provider outreach and education?
- How can we most effectively target providers by type or specialty to get them engaged (e.g., upcoming ACEs Aware maternal health webinar, tailored training for OB/GYNs)?



Proposed ACEs Aware Goals: 2020-2021



Practice Change

Support implementation of ACE screening and response for Medi-Cal providers

Objective: Identify and embed ACE screening and response into other DHCS initiatives

- What tools and resources are needed to help providers effectively implement ACE screening (e.g. written guide, technical assistance/coaching, shared learning opportunities)?
- What opportunities exist in the broader Medi-Cal landscape to embed ACE screening and trauma-informed care principles to ensure long-term sustainability and dividends for the ACEs Aware initiative?



Proposed ACEs Aware Goals: 2020-2021



Network of Care

Support development of a functional network of care

Objective: Build and support a network of care infrastructure as identified in the Network of Care Roadmap by utilizing funding for investment





ACEs Aware Subcommittee Updates



Provider Engagement & Education Subcommittee

Provider Engagement & Education Subcommittee

Purpose: Provide strategic advice on increasing the number of providers who complete an ACEs Aware Core Training and supporting providers in integrating ACE screening and clinical response into their practice.

Member	Organization/Entity
Yvonne Choong (Co-Chair)	California Medical Association
Demetria Malloy, MD (Co-Chair)	Anthem Blue Cross
Eric Ball, MD	Children's Hospital of Orange County/American Academy of Pediatrics
Marti Baum, MD	California Medical Association
Kim Bower, MD	Blue Shield of California Promise Health Plan
Nancy Goler, MD	Kaiser Permanente TPMG
Stephen Lockhart, MD	Sutter Health
Jerri Davis, CHCP/ Shelly Rodrigues	California Academy of Family Physicians
Mike Witte, MD	California Primary Care Association

Activities to Date – Provider Education & Engagement

Subcommittee provided valuable input on:

- Communications and messaging to increase provider training numbers
- Provider webinar strategy, format, and topics
- ACEs Aware COVID-19 response strategy
- Electronic Health Records strategy
- Managed care strategy
- Early concept exploration of the ACE Screening Implementation guide

Milestones:

- Webinars to offer CME credits based upon guidance
- Webinar for Medi-Cal managed care plans to share implementation strategies
- Actively inform core work areas to increase provider engagement



Questions & Discussion

Clinical Implementation Subcommittee

Clinical Implementation Subcommittee

Member	Organization/Entity
Tanya Dansky, MD (Facilitator)	ACEs Aware Clinical Advisor
Leon Altamirano, Psy.D.	North County Health Services
Deirdre Bernard-Pearl, MD	Santa Rosa Community Clinics
Ken Epstein, MD	University of California, San Francisco
Liza Eshilian-Oates, MD	Kaiser Permanente Southern California
Mike Flaningam, MD	Sutter Medical Group, Sacramento
Rachel Gilgoff, MD	Stanford University
Nancy Goler, MD	Permanente Medical Group
Lisa Gutierrez Wang, MD	Santa Cruz County
Simone Ippoliti, PNP	Bayview Family Health Center
Dayna Long, MD	UCSF Benioff Children's Hospital Oakland
Chris Longhurst, MD	University of California, San Diego
Eddy Machtinger, MD	University of California, San Francisco Medical School
Brigid McCaw, MD	CALQIC, University of California, San Francisco
Connie Mitchell, MD	California Department of Public Health
Matt Pantell, MD	University of California, San Francisco
Adia Scrubb, MD	California Academy of Family Physicians
Rachel Steward, MD	FPA Women's Health
Shannon Thyne, MD	University of California, Los Angeles Children's Hospital
Linda Zane MSN FNP	Hill Country Community Clinic

Clinical Implementation Subcommittee

Purpose

- The Clinical Implementation Subcommittee provides input and clinical expertise on developing guidance and tools to help providers:
 - Better understand toxic stress physiology and ACE-Associated Health Conditions (AAHCs)
 - Implement ACE screenings, evidence-based interventions, and trauma-informed care
 - Reduce health disparities.

Recently Created Sub-Groups

- Training
- Implementation & Operations
- Clinical Evidence Review

Activities: To Date & Planned

Since its launch in June 2020, Subcommittee has provided valuable input on:

- The Subcommittee's focus areas
- Core Training criteria for grantees
- Supplemental Training criteria for grantees
- Network of Care Roadmap outline

Planned Activities

- Provide input on development of Network of Care Roadmap
- Provide input on development of ACE Screening Implementation Guide
- Review training and attestation data and recommend opportunities for improving trainings and strategies to increase provider training numbers
- Review research on ACEs and toxic stress to ensure continued integration into ACEs Aware
- Recommend strategies for continuing to integrate health equity into ACEs Aware



Questions & Discussion

Network of Care Subcommittee

Network of Care Subcommittee

Purpose: The Network of Care Subcommittee will recommend a roadmap for improving collaboration and coordination across the health care and social service system – between health plans, health centers, clinicians, and clinical and community organizations in responding to identification of ACEs in primary care

Member	Organization/Entity
Mary Ann Hansen (Co-Chair)	First 5 Association of California
Frank Mecca (Co-Chair)	County Welfare Directors Association of California
Afomeia Tesfai	Center for Youth Wellness
Yvonne Choong	California Medical Association
Jonathan Goldfinger, MD	Didi Hirsch Mental Health Services
Michael Brodsky, MD	L.A. Care Health Plan
Edward Machtinger, MD	University of California, San Francisco

Network of Care Subcommittee

Network of Care Roadmap

- **Release Date:** December 2020
- **Roadmap Highlights:**
 - Definitions: Who is in the network of care? What is the network of care?
 - Role clarity: What is the role of a primary care provider in a network of care? What are the roles of other stakeholders?
 - Buffering supports: How and where buffering happens, and why it is so important to a network of care
 - Policy and implementation considerations
 - Milestones for providers and systems level stakeholders



Network of Care Roadmap Audience



- Providers
 - Primary Care Clinicians
 - Clinical Support Staff
 - Administrative Staff
- Systems Level Stakeholders
 - Managed Care Plans
 - Public Health and Health Care Services Departments
 - Community-Based Organizations



Systems Level Milestones

Milestone #1	Securing a Stable Funding Source
Milestone #2	Creating a Strong Leadership Team / Convening Body
Milestone #3	Establishing Role Clarity
Milestone #4	Achieving Community Buy In
Milestone #5	Utilizing Technology to Enable Bi-Directional Referrals and Effective Data Sharing
Milestone #6	Providing the Means for Cross-Sector Community Engagement



Provider Level Milestones

Milestone #1	Maintaining a Stable Funding Source
Milestone #2	Establishing Internal Role Clarity
Milestone #3	Understanding the Community You're In
Milestone #4	Utilizing Technology to Share Data and Engage with Community Stakeholders



Network of Care Goal Discussion

Support development of a functional network of care

Discussion Questions:

- What are the critical elements of a successful Network of Care?
- How should available grant funds be directed to promote a strong Network of Care (e.g., planning, county staff investment, systems infrastructure, etc.)?
- What level of funding is needed for an organization/grantee to be able to make meaningful progress on this goal?
- What other types of infrastructure investments are needed beyond grants to support and sustain a Network of Care?



ACEs Aware Medi-Cal Managed Care Plan Engagement Strategy



Purpose of Managed Care Strategy

Background

- Approximately 80% of Medi-Cal beneficiaries are enrolled in a Medi-Cal managed care plan (MCP)
- MCPs play a critical role in achieving high adoption rates of providers screening for ACEs and help increase the likelihood of patients getting appropriate, trauma-informed care

Survey

- 21 out of 24 MCPs responded to the survey
- MCPs identified opportunities to support MCP implementation of ACE screening and clinical response



Managed Care Survey Response

Question	Response
Are engaging with the ACEs Aware initiative and visited the ACEs Aware website	96%
Have communicated with their network providers about ACEs Aware	87%
Have communicated with other staff (case managers, behavioral health providers, and social workers) about ACEs and toxic stress training and/or other resources	96%
Have faced some challenges around updating and configuring health plan IT/claims systems to reimburse providers for the ACE screening codes	36%



Managed Care Strategy Goals and Objectives

Goals

- Ensure that MCPs are encouraging and implementing ACE screening and response among Medi-Cal providers
- Leverage MCP relationships with providers to expand ACE training, screening, and response among Medi-Cal providers

Objectives

Ensure MCPs and delegated entities:

- Understand how to implement and oversee ACE screening, billing, and payment
- Have the resources and tools to support primary care providers and teams
- Develop the internal infrastructure to support primary care providers in implementing ACE screening and response

Audience

Group	Priority Populations	Key Messages
Managed Care Plan Leadership	<ul style="list-style-type: none"> ○ C-suite leaders ○ Medical director ○ Provider relations 	<ul style="list-style-type: none"> ○ Government affairs ○ Community relations ○ Activate buy-in and internal leadership/support for implementation
MCP Staff	<ul style="list-style-type: none"> ○ MCP case managers ○ Social workers ○ Behavioral health providers and administrators ○ Communicators ○ Provider and member services staff 	<ul style="list-style-type: none"> ○ Importance of their role in ACE screening/response implementation
Network Providers	<ul style="list-style-type: none"> ○ Targeted provider population 	<ul style="list-style-type: none"> ○ Importance of ACE screening and response ○ How they can participate
Delegated Entities	<ul style="list-style-type: none"> ○ Leadership ○ Administrative staff ○ Network providers 	<ul style="list-style-type: none"> ○ Same as above



Managed Care Strategy Approach

1. Conducted “Nuts and Bolts” webinar for MCPs in September 2020
2. Engage with delegated entities to identify any additional needs in managed care ecosystem
3. Develop a robust communications infrastructure to reach plan/delegated entity staff at multiple levels
4. Conduct quarterly webinars that focus on the key implementation supports MCPs have requested and peer-to-peer learning
5. Solicit commitments from MCPs to promote provider Core Training and screening for ACEs
6. Leverage quarterly data reports and provider directory to inform engagement strategy



Managed Care Update



TIPC Implementation Advisory Committee
October 14, 2020

Michael Brodsky, MD



**ELEVATING
HEALTHCARE**
IN LOS ANGELES COUNTY
SINCE 1997

ACEs Aware and Medi-Cal: Managed Care Mandates and Initiatives

Mandates: Medi-Cal All Plan Letters

- [17-018](#): Outpatient Mental Health Services (now including Family Therapy)
- [19-018](#): Payments and Reporting for ACEs Screenings
- [20-008](#): Secondary Stress Due to COVID-19

Initiatives

- Provider Engagement and Training
- Primary Care Consults and Referrals
 - “Curbside” consultations for Primary Care
 - Behavioral Health services including Specialty MH and Specialty SUD
- Community Engagement
 - Toxic Stress and Health Disparities
 - Support for Grassroots Efforts

Managed Care Strategy Discussion



- What is the ideal role for managed care plans in the ACEs Aware initiative?
- What level of accountability should MCPs have in identifying referral sources (e.g. mental health providers, SUD treatment options, food banks, housing, child protective services) for their participating providers?
- What other ways can we leverage managed care plan business relationships to expand ACE training, screening, and response among Medi-Cal providers?





California ACEs Learning and Quality Improvement Collaborative (CALQIC)

Edward Machtinger, MD

CALQIC Co-Director

Director of the Center to Advance Trauma-
informed Health Care (CTHC)

University of California, San Francisco (UCSF)

CALQIC Update

- **Key Domains:**
 - Learning Collaborative
 - Clinical Content
 - Evaluation
 - All clinics
 - Deep dive orgs
 - Health Equity



California Initiative to Advance Precision Medicine

Update on the ACEs Request for Proposals

October 14, 2020 | Julianne McCall, PhD



Request for Proposals:

Addressing Health Impacts of
Adverse Childhood Experiences
through a Collaborative Precision
Medicine Approach

Remaining Timeline

12 Proposals from seven institutions advanced to the Final Stage from 39 original submissions

Early March: Selection Committee Deliberation

Mid-March: 3-5 Awardees Announced; \$9 million total

Mid-April: Projects Commence

Duration of Projects: 36 months



Expert Selection Committee



Melissa T. Merrick, PhD

Chair

President & CEO, Prevent Child Abuse America
Frm. CDC Science Lead of ACE Study



Keith Dobson, PhD

Professor of Clinical Psychology, Univ. of Calgary
Past-President of the Academy of Cognitive Therapy
Past-Pres., International Assoc. for Cognitive Psychotherapy



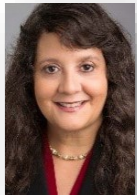
Saida Abdi, PhD, MSW, LICSW

Asst Prof of Social Work, Univ. of Minnesota
Frm. Assoc. Dir., Community Relations, Refugee
Trauma & Resilience Ctr. at Boston Children's Hospital



Willarda Edwards, MD, MBA

Board of Trustees, frm. Chair of the Task Force on
Health Equity, American Medical Association
Past-President, National Medical Association



Larissa Avilés-Santa, MD, MPH

Director of the Division of Clinical and Health
Services Research,
National Inst. on Minority Health & Health Disparities



Dylan G. Gee, PhD

Asst. Professor of Psychology & Psychiatry, Yale University
Director, Clinical Affective Neuroscience and Development
Laboratory Yale University



Zulfiqar A. Bhutta, PhD, MBBS

Robert Harding Chair in Global Child Health,
The Hospital for Sick Children
Co-Director, SickKids Centre for Global Child Health



Jacob Ham, PhD

Director of the Center for Child Trauma & Resilience,
Clinical Psychologist & Assoc. Professor of Psychiatry
Icahn School of Medicine at Mount Sinai

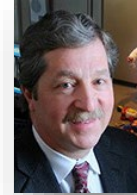


Expert Selection Committee



H. Eugene Hoyme, MD

Med. Dir., Sanford Children's Genomic Med. Consortium
Professor of Pediatrics and Medicine, Univ. of Arizona
Senior Advisor in Genomic Medicine, Univ. South Dakota



Charles A. Nelson III, PhD

Chair, Pediatric Developmental Medicine Research, Dir. of Research, Div. Dev. Med., Boston Children's Hospital
Prof. of Pediatrics & Neurosci., Psyc., Harvard Medical School



Patricia Kerig, PhD

Director, Risk to Resilience Laboratory, Co-Director, Ctr. for Trauma Recovery & Juv. Justice, Univ. of Utah
Editor in Chief, Journal of Traumatic Stress



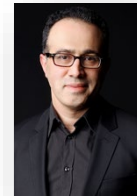
Kenneth S. Ramos, MD, PhD

Associate Vice President, Texas A&M Health
Asst. Vice Chancellor, Exec. Dir., Inst. of Biosci. & Tech., Texas A&M University Health Science Center



Liliana J. Lengua, PhD

Director of the Center for Child and Family Well-being, University of Washington
Steering Cmte, CDC Essentials for Childhood Intit. in WA



Arash Shaban-Nejad, PhD, MPH

Asst. Prof., Ctr. for Biomedical Informatics, Univ. of Tennessee Health Sci. Ctr. and Oak Ridge National Lab
Asst. Professor, Dept. of Pediatrics, Univ. of Tennessee



Lloyd Michener, MD

Prof. of Family Medicine & Community Health, Duke Univ.
Board Chair, Found. for Health Leadership & Innovation
NAM Workgroup, Meaningful Community Engagement

California Surgeon General's Report



Goal: To provide a blueprint for the cross-sector movement to address Adverse Childhood Experiences (ACEs) and toxic stress, using California as a model.

Report Release: Coming soon!





TIPC Member Questions & Discussion

ACEs Aware: Next Steps

Next TIPC Meeting:

- January/February 2021
(Date TBD)
- Meeting will feature:
 - Network of Care Roadmap
 - ACE Screening Implementation Guide
 - Electronic Health Records Strategy

Highlights

- Past and Upcoming Provider Monthly Webinars – Last Wednesday of each month at Noon – 1:00 PDT
 - October 28, 2020: Supporting Patients During Pregnancy: ACEs and Maternal Health
- Share the ACEs Aware Provider Directory and the Provider Data Report with your colleagues and networks
- Coming Soon:
 - Surgeon General's Report Release
 - Network of Care Roadmap Release



Public Comment



Adjourn

**Please fill out today's
meeting survey!**

[https://www.surveymonkey.com/
r/TIPC-Oct14-Eval](https://www.surveymonkey.com/r/TIPC-Oct14-Eval)

